



Operational Coordination Centre (OCC)

Excellence in the service provided to road users is one of Brisa's most important values. Active traffic management, customer information and satisfaction, road assistance and a network of service areas are some of its reference services.

Working in close collaboration with thirteen operational centres spread throughout the country and the motorway networks of Brisa, Brisal, Douro Litoral concessions and Baixo Tejo and Litoral Oeste sub-concessions, the Operational Coordination Center (OCC) coordinates the necessary resources for an active traffic management, assistance to road users, handling emergency operations and surveillance of traffic conditions and safety. The centre is prepared to include future networks.

The OCC's activity is backed by road telematic equipment deployed throughout the network, consisting of a total of 200 variable message panels (VMPs), providing real time information to road users, and approximately 500 cameras that cover nearly 80% of the Brisa network.



The Centre has access to a database of all occurrences, which allows for the statistical processing and analysis of relevant operational data, enabling the build up of management indicators, promoting the continual improvement of the system and a decrease in the road accident index.